



History-Based Value Report

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\$11,690

CARFAX Retail Value

☒ Retail ☐ Wholesale

History events affecting this vehicle's value

- Service History
- Damage Brand
- Open Recall



Vehicle History Report™

US \$44.99

2017 CHRYSLER PACIFICA HYBRID PLATINUM

VIN: 2C4RC1N74HR723796
VAN
3.6L V6 F DOHC 24V
HYBRID
FRONT WHEEL DRIVE
[Original Window Sticker](#)

- Branded Titles: Flood, Rebuilt, Reconstructed, Salvage >
- 17 Service history records >
- At least 1 open recall >
- 31 Detailed records available >
- 151,784 Last reported odometer reading >



This CARFAX Vehicle History Report is based only on [information](#) supplied to CARFAX and available as of 2/11/25 at 5:53:21 AM (CST). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



Accident / Damage History

Not all accidents / issues are reported to CARFAX

Event 1

01/22/2025
TOTAL LOSS VEHICLE
- Water damage reported
- **SALVAGE TITLE/CERTIFICATE ISSUED**
- **FLOOD DAMAGE TITLE ISSUED**
- **RECONSTRUCTED TITLE ISSUED**
- **REBUILT TITLE ISSUED**
[View More Details >](#)



Additional History

Not all accidents / issues are reported to CARFAX

Summary


Total Loss ⓘ
Total Loss Reported: 01/22/2025.




[Total Loss Reported](#)









Structural Damage ⓘ
CARFAX recommends that you have this vehicle inspected by a collision repair specialist.

☒ No Issues Reported

Structural Damage ⓘ CARFAX recommends that you have this vehicle inspected by a collision repair specialist.	✔ No Issues Reported
Airbag Deployment ⓘ No airbag deployment reported to CARFAX.	✔ No Issues Reported
Odometer Check ⓘ No indication of an odometer rollback.	✔ No Issues Indicated
Accident / Damage ⓘ Water damage reported: 01/22/2025.	Severe Damage
Manufacturer Recall ⓘ At least 1 manufacturer recall requires repair.	Recall Reported
Basic Warranty ⓘ Original manufacturer warranty likely voided by manufacturer.	Warranty Voided








CARFAX Title History	Summary
Damage Brands ⓘ Salvage Junk Rebuilt Fire Flood Hail Lemon	Alert! Problem Found
Odometer Brands ⓘ Not Actual Mileage Exceeds Mechanical Limits	No Problem
 ALERT! - Severe problems were reported by a state Department of Motor Vehicles (DMV). This vehicle does not qualify for the CARFAX Buyback Guarantee.	

CARFAX Detailed History				Glossary
Date	Mileage	Source	Comments	
Not Reported		FCA US LLC	Vehicle manufactured and shipped to original dealer  Original Window Sticker	
02/11/2019	25,375	Auto Auction	Listed as a manufacturer vehicle - Vehicle sold	
02/17/2019		Dealer Inventory	Vehicle offered for sale	
02/25/2019		Larry Roesch Chrysler Jeep Dodge RAM Elmhurst, IL 630-834-8000 larryroeschchryslerjeepdodge.com/ ★ 4.3 / 5.0 119 Verified Reviews ✔ ❤ 1,760 Customer Favorites		Vehicle serviced - Pre-delivery inspection completed - Maintenance inspection completed - Brakes checked - New key(s) cut - Tires rotated - Wheel locks installed - Vehicle washed/detailed
05/15/2019	27,365	Kentucky Motor Vehicle Dept. Prospect, KY Title #191350560629	Title or registration issued - New owner reported - Loan or lien reported - Vehicle color noted as Black	
03/02/2020	35,694	Xpertech Car Care Asheville, NC		Vehicle serviced - Oil and filter changed





03/02/2020	35,694	<p>Xpertech Car Care Asheville, NC 828-298-3612</p> <p>★ 5.0 / 5.0 220 Verified Reviews ✓</p> <p>♥ 70 Customer Favorites</p>	 <p>Vehicle serviced - Oil and filter changed - Tires rotated</p>
05/09/2020	43,530	<p>Ed Martin Toyota Noblesville, IN 800-343-8713 edmartintoyota.com</p> <p>★ 4.6 / 5.0 254 Verified Reviews ✓</p> <p>♥ 114 Customer Favorites</p>	Vehicle offered for sale
05/12/2020	43,541	<p>Ed Martin Toyota Noblesville, IN 800-343-8713 edmartintoyota.com</p> <p>★ 4.6 / 5.0 254 Verified Reviews ✓</p> <p>♥ 114 Customer Favorites</p>	 <p>Vehicle serviced - Pre-delivery inspection completed - A/C system serviced - Air filter replaced - Alignment performed - Cabin air filter replaced/cleaned - Four wheel alignment performed - Oil and filter changed - Tire(s) balanced - Wheels checked - Vehicle washed/detailed</p>
			<div>Looks like this dealer serviced the car in order to prepare it for sale. That's a good thing!</div>
07/04/2020		<p>Ed Martin Toyota Noblesville, IN 800-343-8713 edmartintoyota.com</p> <p>★ 4.6 / 5.0 254 Verified Reviews ✓</p> <p>♥ 114 Customer Favorites</p>	Vehicle sold
08/24/2020		<p>North Carolina Motor Vehicle Dept. Arden, NC Title #778756202373042</p>	<p>Title or registration issued - New owner reported - Loan or lien reported</p>
12/15/2020	63,978	<p>Xpertech Car Care Asheville, NC 828-298-3612</p> <p>★ 5.0 / 5.0 220 Verified Reviews ✓</p> <p>♥ 70 Customer Favorites</p>	 <p>Vehicle serviced - Oil and filter changed</p>
04/22/2021	76,147	<p>Xpertech Car Care Asheville, NC 828-298-3612</p> <p>★ 5.0 / 5.0 220 Verified Reviews ✓</p> <p>♥ 70 Customer Favorites</p>	 <p>Vehicle serviced - Air filter replaced - Oil and filter changed - Tire(s) balanced - Tire(s) mounted - Tire(s) replaced</p>
09/15/2021	89,307	<p>Xpertech Car Care Asheville, NC 828-298-3612</p> <p>★ 5.0 / 5.0 220 Verified Reviews ✓</p> <p>♥ 70 Customer Favorites</p>	 <p>Vehicle serviced - Emissions inspection performed - Oil and filter changed - Tires rotated - Wipers/washers checked</p>
12/09/2021	97,905	<p>Xpertech Car Care Asheville, NC 828-298-3612</p> <p>★ 5.0 / 5.0 220 Verified Reviews ✓</p> <p>♥ 70 Customer Favorites</p>	 <p>Vehicle serviced - Tire repaired</p>
03/03/2022	106,291	<p>Valvoline Instant Oil Change Mills River, NC 828-890-4300 vioc.com</p>	 <p>Vehicle serviced - Oil and filter changed</p>

828-890-4300
vioc.com

★ 4.8 / 5.0 [190 Verified Reviews](#) ✓
♥ 76 Customer Favorites

05/04/2022	112,132	Xpertech Car Care Asheville, NC 828-298-3612 ★ 5.0 / 5.0 220 Verified Reviews ✓ ♥ 70 Customer Favorites		Vehicle serviced - Anti-theft/keyless remote battery replaced - Oil and filter changed - Tire repaired
06/06/2022		North Carolina Motor Vehicle Dept. Arden, NC Title #778756202373042		Registration issued or renewed - Loan or lien reported
10/05/2022	124,552	Valvoline Instant Oil Change Arden, NC 828-579-2997 vioc.com ★ 4.6 / 5.0 113 Verified Reviews ✓ ♥ 1 Customer Favorite		Vehicle serviced - Oil and filter changed - Rear wiper blade replaced
04/06/2023	132,024	Valvoline Instant Oil Change Arden, NC 828-579-2997 vioc.com ★ 4.6 / 5.0 113 Verified Reviews ✓ ♥ 1 Customer Favorite		Vehicle serviced - Oil and filter changed
04/17/2023	132,795	Rocky Top Chrysler Jeep Dodge Kodak, TN 865-932-4144 rockytopchryslerdodgejeep.com ★ 4.5 / 5.0 143 Verified Reviews ✓ ♥ 10 Customer Favorites		Vehicle serviced
07/03/2023	134,960	Valvoline Instant Oil Change Asheville, NC 828-277-7976 vioc.com ★ 4.6 / 5.0 201 Verified Reviews ✓ ♥ 131 Customer Favorites		Vehicle serviced - Oil and filter changed - Safety inspection performed
07/04/2023		North Carolina Motor Vehicle Dept. Arden, NC Title #778756202373042		Registration issued or renewed - Loan or lien reported
09/22/2023		North Carolina Motor Vehicle Dept. Arden, NC Title #778756202373042		Registration issued or renewed - Loan or lien reported
10/16/2023	138,628	Fields Chrysler Jeep Dodge RAM Asheville Asheville, NC 828-667-5213 fieldscjdrasheville.com/ ★ 4.7 / 5.0 585 Verified Reviews ✓ ♥ 342 Customer Favorites		Vehicle serviced - Headlight bulb(s) replaced - Washer nozzle(s) adjusted/repared
11/03/2023		Fields Chrysler Jeep Dodge RAM Asheville Asheville, NC 828-667-5213 fieldscjdrasheville.com/ ★ 4.7 / 5.0 585 Verified Reviews ✓ ♥ 342 Customer Favorites		Vehicle serviced

★ 4.7 / 5.0 [585 Verified Reviews](#) ✓
♥ 342 Customer Favorites

01/12/2024	FCA US LLC	Manufacturer Customer Satisfaction Notification issued - Campaign #Y40 2018-21 JL, 19-21 DT & 2017-21 RU PHEV CONTROL MOD - Status: Remedy Available Click here for a copy of the owner letter for this Customer Satisfaction Notification or call 1- 800-853-1403 if you have any questions or need additional information on this Customer Satisfaction Notification.	
02/13/2024	140,128	Fields Chrysler Jeep Dodge RAM Asheville Asheville, NC 828-667-5213 fieldscjdrasheville.com/ ★ 4.7 / 5.0 585 Verified Reviews ✓ ♥ 342 Customer Favorites	 Vehicle serviced - Alignment performed
06/18/2024	145,838	Valvoline Instant Oil Change Arden, NC 828-579-2997 vioc.com ★ 4.6 / 5.0 113 Verified Reviews ✓ ♥ 1 Customer Favorite	 Vehicle serviced - Oil and filter changed
07/25/2024	FCA US LLC	Manufacturer Safety recall issued - NHTSA #24V-536 - Recall #73B 2017-2018 RU PHEV VEHICLE FIRES - Status: Remedy Available Click here for a copy of the owner letter for this Recall or call 1- 800-853-1403 if you have any questions or need additional information on this recall. ⊕ Learn more about this recall	
01/22/2025	North Carolina Motor Vehicle Dept.	Title or registration issued to insurance company	
01/22/2025	151,784	North Carolina Motor Vehicle Dept. Clayton, NC Title #40916425022881C	 TOTAL LOSS VEHICLE - Water damage reported - SALVAGE TITLE/CERTIFICATE ISSUED - FLOOD DAMAGE TITLE ISSUED - RECONSTRUCTED TITLE ISSUED - REBUILT TITLE ISSUED  <div>There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy. Learn More</div>

Have Questions? Consumers, please visit our Help Center at www.carfax.com. Dealers or Subscribers, please visit our Help Center at www.carfaxonline.com.

CARFAX Glossary

Damage Indicator

Damage can be a result of many different types of events. Examples include contact with objects (other cars, trees, traffic signs, road debris, etc), vandalism, or weather-related events. Not every damage event is reported to CARFAX. As details about the damage event become available, those additional details are added to the CARFAX Vehicle History Report. CARFAX recommends that you have this vehicle inspected by a qualified mechanic.

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Flood Damage Title

States issue flood titles when a vehicle has been in a flood or has received extensive water damage.

Manufacturer Recall

States issue flood titles when a vehicle has been in a flood or has received extensive water damage.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform vehicle owners of a safety defect or failure to meet minimum federal safety or emissions standards. Manufacturer recalls are repaired at no cost to the customer.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rebuilt/Reconstructed Title

A Rebuilt/Reconstructed vehicle is a salvage vehicle that has been repaired and restored to operation. These vehicles are often severely damaged before they are rebuilt and refurbished parts are typically used during reconstruction. In most states, an inspection of the vehicle is required before the vehicle is allowed to return to the road.

Salvage Title

A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven states also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

Service Campaign




Automobile manufacturers issue a service campaign to address product technical issues that may not be related to safety or emissions standards. These issues are typically customer satisfaction initiatives.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

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2/11/25 5:53:21 AM (CST)

I have reviewed and received a copy of the CARFAX Vehicle History Report for this 2017 CHRYSLER PACIFICA HYBRID vehicle (VIN: 2C4RC1N74HR723796), which is based on information supplied to CARFAX and available as of 2/11/25 at 6:53 AM (EST).

Customer Signature

Date

Dealer Signature

Date